



Si no puede leer o no entiende esta carta, llame al (202) 639-4030
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如果您無法·讀或瞭解這封信，請致電 202-639-4030。
본 서신을 읽을 수 없거나 이해하는데 어려움이 있으시면, 202-639-4030로 전화하십시오.
Neáu quyù vò không hiểu hoặc không hiểu từ này, hãy gọi 202-639-4030.

April 22, 2008

Mary Smith
111 First Street, NW
Washington, DC 20000

Dear Mary Smith:

There have been changes in the DC Healthy Families program. After June 30, 2008, there will be a new health plan in the program. You may choose from any of the following plans to receive your health care:

- Unison (new health plan)
- Health Right
- DC Chartered Health Plan

Your benefits will stay the same. However, here are a few important things you should know:

Question 1: Do I need to do anything?

Answer: It depends.

- To stay in your current health plan – **you do nothing.**
- To change to another plan, **contact DC Healthy Families by June 2, 2008 at (202) 639-4030, or** visit the DC Healthy Families Enrollment office at 1820 Jefferson Place, NW, from 8:00am to 7:00pm, where our trained staff can help you in the language you speak. You can also visit a DC Healthy Families outreach event to make your choice. A schedule with the dates, times and locations is enclosed.

Question 2: Will my benefits change if I choose another plan?

Answer: No, your Medicaid benefits will not change. Call the Enrollment Office at (202) 639-4030 to find out about extra benefits and services that are offered by health plans.

Question 3: Will I have to change my doctor(s)?

Answer: If you keep your current plan, you will not have to change doctor unless you want to. However, if you change plans, your doctor may not take part in that plan. Call (202) 639-4030 to find out what doctors take part in each plan.

Question 4: What about identification cards and a member handbook?

Answer: If you choose another plan, that plan will send you identification cards and a member handbook.

Question 5: Do I need to schedule another dental or doctor “Health Check” or “Well-Care (EPSDT)” visit with a new plan if my child has already had this visit?

Answer: Check with your doctor or dentist to find out if you need to make an appointment for your child.

Below is a list of ages when your child needs a “Health Check” visit:

- ✓ Newborn (doctor)
- ✓ One month old (doctor)
- ✓ Two months old (doctor)
- ✓ Four months old (doctor)
- ✓ Six months old (doctor)
- ✓ Nine (9) months (doctor)
- ✓ Twelve (12) months (doctor and dentist)
- ✓ Fifteen (15) months (doctor)
- ✓ Eighteen (18) months (doctor and dentist)
- ✓ Twenty-four (24) months (doctor and dentist)

After age 2, you and your child should continue seeing your family doctor and the child’s pediatrician every year for a “Health Check” visit, and twice (2 times) a year for a dental “Health Check” visit.

Question 6: Who can I call if I have questions?

Answer: The DC Healthy Families HELPLINE at (202) 639-4030. If you have hearing loss, call the TDD/TTY line at (202) 639-4041.

Important: If you are scheduled for **recertification** (renewing your DC Healthy Families enrollment for another year) in the next few months, you may also get a letter in the mail from the Income Maintenance Administration (IMA) about this as well. If you do, please call the Enrollment Office at **(202) 639-4030**. As always, thank you for choosing DC Healthy Families. We look forward to serving your family's healthcare needs.

Sincerely,



Robert T. Maruca
Senior Deputy Director
Medical Assistance Administration