



NAME OF PLAN	DC Chartered Health Plan	Health Right, Inc.	Unison Health Plan
Address	1025 15th Street, NW Washington, DC 20005	1101 14th Street, NW Suite 900 Washington, DC 20005	1001 Pennsylvania Ave. NW Washington, DC 20004
For more information, call:	1-800-408-7511 or (202) 408-4720 8 am - 5:30 pm Monday through Friday 24 Hour Nurse Advice Line: 1-800-408-7511 www.chartered-health.com TDD/TTY for hearing impaired 1-800-570-1190 or (202) 216-9885	1-877-284-0282 or (202) 218-0380 8 am - 5:30 pm Monday through Friday 24 Hour Nurse Advice Line: 1-800-239-0145 www.healthright-dc.com TDD/TTY for hearing impaired (202) 855-1234	1-800-701-7192 8 am - 5:30 pm Monday through Friday TDD/TTY for hearing impaired 1-888-616-0021
Transportation Services	<ul style="list-style-type: none"> • Door-to-door, van transportation service • Bus tokens • Metro passes • Taxi Cab service at no charge 24 hours to 2 weeks advance notice required • Wheelchair transportation when medically necessary 	<ul style="list-style-type: none"> • Bus and metro tokens (5 days notice) • Taxi service available, when medically necessary (5 days notice) • Taxi service to Health Education Classes (5 days notice) • Wheelchair transportation, when medically necessary 	<ul style="list-style-type: none"> • Bus Tokens (7 day notice) • Metro Passes (7 day notice) • Taxi Services when medically necessary • Wheelchair transportation when medically necessary
Dental Children services only (under the age of 21). For adult services, call the Medicaid Dental Line, 1-866-758-6807	<p>Children:</p> <ul style="list-style-type: none"> • Yearly screening of teeth and gums, including: <ul style="list-style-type: none"> - Dental exam, cleaning, and fluoride treatment every six months - X-rays - Unlimited fillings - Emergency dental care - Simple and surgical extractions - Braces for children under 18, as medically necessary and expanded orthodontic services 	<p>Children:</p> <ul style="list-style-type: none"> • Oral exam • Cleanings, fillings and extractions • X-rays • Exam & cleaning every 6 months • Braces (for children under 18) when medically necessary • Emergency dental treatment 	<p>Children:</p> <ul style="list-style-type: none"> • Preventive Services including exams, cleaning and fluoride treatment every six months • Extractions, Sealant and Fillings • Emergency Care • X-rays, (Panoramic every 3 years) • Orthodontic Treatment as Medically Necessary)
Health Education and Special Programs	<ul style="list-style-type: none"> • 24-hour Nurse Advice Line • Prenatal Care Program for pregnant women and infants • Prenatal Incentive Programs <ul style="list-style-type: none"> - Car Seats and Cribs Program - Bi-Monthly Baby Showers - \$10 gift card incentives offered for each prenatal and postpartum visit. Earn up to \$120 during your pregnancy. • HealthCheck (well-child) Program for ages 0-21 • HealthCheck or Well-Child Care Incentive Program <ul style="list-style-type: none"> - \$10 gift card incentives offered for each HealthCheck visit. Earn up to \$90 for your child from birth to 2 years of age • Self Referral Case and Disease Management Program for members with the following conditions: <ul style="list-style-type: none"> - Asthma - Cancer - Chronic Lung Disease - Diabetes - Heart Disease and High Blood Pressure - HIV/AIDS - High Risk Pregnancy - Children with Special Needs - Obesity - Mental Health Disorders • Health Education Classes and Programs: <ul style="list-style-type: none"> - Smoking Cessation - Prenatal Care (for expectant moms) - Exercise - Aerobics and Water Aerobics - Nutrition and Weight Management for Children and Adults - Parenting Education - Diabetes Education - Asthma Management - High Blood Pressure and Heart Disease - Healthy Living Program 	<ul style="list-style-type: none"> • 24-hour Nurse Advice Line <ul style="list-style-type: none"> - Online Nurse Chat - Health Education: Chronic conditions (asthma, diabetes, and hypertension), Diet, Exercise and Nutrition • Member Newsletter • Health Check Program (for members ages 0-21 years) • Healthy Beginnings: a prenatal and postnatal program • Adopt a School Program with sponsored events and special programs • Immunization Drive • Newborn Home Health Assessment Visits available to all infants • Well Women Health Program • Special Needs Program <ul style="list-style-type: none"> - Management Program for Child with Special Needs - Care Coordination Services <ul style="list-style-type: none"> • Arrange services, such as evaluations, speech therapy, physical therapy and occupational therapy. • Coordinate services with Early Intervention Programs and other agencies and community services involved with and providing services to enrollee - Assist with transportation • Community Based Outreach Workers <ul style="list-style-type: none"> - One-on-One and Group Orientation - Community Contact - Application and Recertification Assistance • Monthly Education Classes including, but not limited to: (gifts, transportation, healthy snacks and incentives are provided) <ul style="list-style-type: none"> - Obesity - High blood pressure - Smoking Cessation - Strategies Obesity - Prenatal Care - Hypertension - Nutrition - HIV/AIDS Awareness - Controlling Diabetes Class - Cardiac Health - Mental Health Awareness Class 	<p>Miracle Pregnancy Program:</p> <ul style="list-style-type: none"> • Program for pregnant women. A Miracle Buddy teams up to coordinate prenatal care, to identify possible problems, education and incentive gift rewards. • Earn up to \$80 in gift cards for attending prenatal and postpartum appointments <ul style="list-style-type: none"> - 1st Trimester and earn \$40 - 2nd Trimester and earn \$10 - 3rd Trimester and earn \$10 - Post-Partum and earn \$20 <p>EPSDT Rewards Program:</p> <ul style="list-style-type: none"> • Take your child for regular well care check ups and immunizations and earned up to \$95 in gift cards. • Moms are offered a \$10 gift card for each of the following visits: <ul style="list-style-type: none"> - 1 month - 2 months - 4 months - 6 months - 9 months - 2 months - 15 months - 18 months - 24 months • When members take their babies to have a lead check done by their pediatrician at 12 months old visit, they are given an extra \$5 gift card.
Extra Benefits and Services	<ul style="list-style-type: none"> • Select over-the-counter drugs and supplies with a prescription at no cost • Adult Wellness Program • Monthly New Member Orientations • Quarterly Member Newsletters • Assistance with Recertification • Community Wellness Van • Bi-lingual, Spanish speaking, Customer Service and Outreach Representatives • One-on-one Case and Disease management assistance • Annual Thanksgiving Gift Card giveaways • Annual Holiday Activities • Interactive Website • Boys and Girls Club Membership for members enrolled at the Chartered Family Health Center 	<ul style="list-style-type: none"> • Holiday Programs <ul style="list-style-type: none"> - Annual Thanksgiving Basket Giveaway - Christmas: Toddler Toy Giveaway - Christmas Mom and Baby Gift Week • Community Health Events • Mobile Van Community Outreach • Access to general information via HRI's website • Recertification reminders and assistance • Multi-language assistance <ul style="list-style-type: none"> - Bi-lingual Spanish speaking customer service and outreach representatives • Monthly Baby Shower (For expectant Moms) • Health Screening Incentives such as gift cards 	<ul style="list-style-type: none"> • No Referrals • Community Health Events • 24-hour Nurse Advice Line • Quarterly Member Newsletter • Interactive Website